

ELIEZER MOVERS

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WWW.ELIEZER-MOVERS.CO.IL

Customer's Commitment

The customer undertakes the following:

1. Payment

Payment shall be in cash only upon completion of the job (unless otherwise agreed upon and included in the Work Agreement). In general, checks are not accepted because of problems concerning insufficient funds. Payment may be made via various credit cards by phoning our office. (payment track options: credit transaction or single payment. The service charge on credit transactions shall be paid by the customer.)

2. Packing

If packing is performed by the customer, the possessions in the customer's house must be completely packed and ready for moving on the date and time set for the move.

For the sake of your possessions: In order to prevent damage and loss, and for the safe arrangement of the possessions in the vehicle, the following directions must be followed:

- Possessions must be packed in cartons only! (bags are less durable and cannot be arranged safely in the truck).
- The cartons must be sealed on the top and on the bottom with adhesive tape.
- Cartons containing breakable objects must be labeled "Fragile"!
- Heavy objects (such as books) should be packed in small cartons.
- Cartons should be filled to the top (no more and no less).
- Furniture must be completely empty (including drawer chests). Furniture filled with objects, in addition to the unnecessary difficulty they cause the workers, tend to come apart during transport.
- Pictures must be packed and protected.

Marking the cartons:

Placing the cartons in the rooms where they are meant to be unpacked in your new home will make it easier for you to get re-organized. Placing them precisely where they belong depends upon their being visibly and clearly marked. It is our experience that the best way to go about this is to use large labels marked in a different color for each room at your new address. (They should be applied to several sides of the carton.) You should also hang a different colored label above the entrance to each room so that each carton is put in the right place.

3. Preparation for the move

The customer, or a professional on his/her behalf and responsibility, shall assume sole responsibility for performance of the following activities:

- A. Dismantling and assembling of furniture/equipment that is anchored to the wall (such as mirrors, pictures, kitchen appliances, hanging cupboards, etc.)
- B. Disconnecting/connecting lamps, cables, etc. from/to the outlets.
- C. Emptying the refrigerator and freezer of food and beverages, and subsequent sorting and packing thereof. (We recommend that you do not take along items that may open in transport. The customer shall be solely responsible should this occur).

4. Moving price

The price is determined according to a given estimate of the time required for the job. If the possessions are not all packed, a delay will be caused in the planned timetable, which will result in higher costs for Eliezer Movers (workers' wages, use of vehicle, etc.) as well as a delay in reaching other jobs that we have undertaken to perform (financial and reputation loss).

For this reason, if possessions are not completely packed, one of the following alternatives shall be chosen, at the discretion of the crew foreman:

- A. The unpacked items shall not be moved.
- B. The unpacked items shall be moved but we shall assume no responsibility for them.
- C. If the unpacked items consist of more than a single isolated carton, or a small number of items, Eliezer Movers' commitment to carry out the job is cancelled unless the customer pays an additional fee for packing the remainder of the apartment by Eliezer Movers, and provided our timetable permits it. The additional payment shall be determined solely by Eliezer Movers, and shall not be open to negotiation.
- D. The minimum price for packing on the day of the move is 100 NIS per hour per worker (not including VAT). In any case, the minimum extra packing fee shall be no less than 500 NIS plus the cost of packing materials.

The order in which the truck is loaded is determined by many factors, among which are the most efficient use of space, while providing maximum protection to possessions being moved. For this reason, all possessions in the apartment must be packed before the loading begins, so that only professional considerations determine the loading order of the truck. We shall not agree to start loading while the customer is still packing.

5. Parking place for the truck

We will be grateful if you can keep a parking space available for our truck (about 8 meters long) near your home in the most convenient place for loading. This will make things easier for all of us on moving day.

6. Children

It is very dangerous for children to be wandering about the house when contents are being moved. Out of concern for children, we require that children not be present during the move. We realize that this may not be entirely convenient for you, but the children's safety is paramount. In any case, if any children are present in the house during the move, responsibility for the children and their safety rests solely with the customer.

7. Workers

Porterage is very difficult work. The movers do their best, making great efforts to work as efficiently and carefully as possible. We would be very grateful if you could prepare (cold/warm) drinks for the workers, to the best of your ability.

And remember on moving day (which is a tough day for you, too), to look upon them with understanding and respect. A pleasant attitude toward them can make their work easier.

8. Duration of the Move

We shall do our best to carry out the work as quickly as possible (of course, in a way that will not affect the quality of the work), but sometimes, due to unforeseen circumstances, the job takes longer than expected. We therefore recommend that you allow 50% more time for the move than you estimate.

9. Good Mood

On this day, we recommend that you "stock up" with plenty of patience and good spirits.

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Work Agreement

I, the undersigned, declare herewith that I have read the "Procedures and Standards of Work" of the Eliezer Moving company as well as the "Customer's Commitment" and declare that all details specified therein are understood and accepted by me.

Customer's name: _____

Telephones: _____

Date set for move: _____

From (address): _____

To (address): _____

Price agreed: _____

Proposal No. (if pricing visit was made): _____

[My signature binds me to this Work Agreement between us on this date.](#)

I.D. No. _____

Signature _____

**In the event that the Work Agreement was faxed,
please confirm with our office at 02-6518220 that the fax was
received and that we are indeed still available for performing this
move on the requested date**